



LOCLLY CLAIM FORM
Governor's Office of Consumer Protection
State of Georgia

Please type or print legibly in black or blue ink.

- This Claim Form is for consumers who:
 - Purchased a voucher from ThanxMe, LLC d/b/a Loclly ("Loclly"), *and*
 - Were denied a refund, even though the voucher was not honored and/or they were entitled to a refund under the refund policy, *and*
 - Have **not** received a full refund from Loclly for the voucher.

Purchasers who have received a full refund from Loclly for their purchase of a voucher are not eligible for monies under this settlement. If you received store credit in lieu of a refund, and you have not used the store credit, you may still be eligible for restitution.

- Eligible consumers should fill out this Claim Form *completely*. Failure to provide all of the information requested will not necessarily result in the denial of your claim; it could, however, delay consideration of your claim while we request additional information from you, or it could impact your ability to demonstrate your loss and/or recover restitution. Questions should be directed to Tom Fogelsong by email only to Tom.Fogelsong@ocp.ga.gov.
- **Documents Requested.** Return this Claim Form with copies (*no originals, please*) of:
 1. Documents that establish that you purchased a voucher from Loclly, such as an email confirmation from Loclly after your purchase of a voucher;
 2. Documents that establish that you requested a refund from Loclly, such as email correspondence to Loclly's customer service representatives; and
 3. Any communications from the merchant responsible for redeeming the Loclly voucher which demonstrate that the voucher would not be, or was not, honored.

In some cases, the Governor's Office of Consumer Protection ("GOCP") may need to request additional documentation from you.

If you do not have any of these documents, submit your Claim Form anyway and provide a detailed explanation of the events. Your lack of documentation does not necessarily mean that your claim will be denied.

- Keep a copy of your completed Claim Form and any submitted attachments for your records.
- Submit your completed Claim Form and any documentation by mail, overnight delivery, fax or hand-delivery. **You may not submit the Claim Form by email!**

Mailed, overnighted and hand-delivered Claim Forms (including documentation) should be submitted to:

Loclly Restitution Program
Governor's Office of Consumer Protection
2 Martin Luther King Jr. Drive SE, Suite 356
Atlanta, Georgia 30334-9077

Faxed Claim Forms (including documentation) should be faxed to 404-651-9018.

The Claim Form must be postmarked or faxed no later than 5:00 p.m. EST on Saturday, October 9, 2013.

- Please be aware that restitution will be drawn from funds held in a Trust Account. If the amount claimed by consumers exceeds the amount in the Trust Account, the funds will be distributed pro rata. This means that while you may be eligible for restitution, you may not receive the full amount requested.
- You will receive a response from the GOCP no later than April 9, 2014. While we will distribute funds from the Trust Account to eligible consumers as quickly as possible, please note it is a time consuming process to evaluate and verify each claim submitted. Your patience is appreciated.

LOCLLY CLAIM FORM

Consumer Name: _____
First Middle Initial Last

Consumer's Social Security Number (Required): _____ - _____ - _____

Mailing Address (Required): _____

City: _____ State _____ Zip _____

Phone: (_____) _____ (Day) (_____) _____ (Night)

Email: _____

Did you file a complaint about Loclly with the Governor's Office of Consumer Protection ("GOCP")? Yes ☐ No ☐

If Yes, list the file number (if known) _____

Description of the voucher you purchased: _____

Date of Purchase: ____/____/____ Purchase Price: \$_____

Amount you claim you are owed as reimbursement: \$_____

Have you received a refund, account credit, replacement or other payment from ThanxMe, LLC d/b/a Loclly, your credit card company, or from any other source related to the product or service you have identified on this Claim Form? Yes ☐ No ☐

If you answered "Yes," please explain and identify any amounts you were refunded and the source of the refund:

Please provide a brief explanation of your claim and how you determined the monetary amount you are claiming. Your claimed amount will be subject to verification and a GOCP representative may need to obtain clarifying information.

Have you attached Documents to substantiate your claim? Yes ☐ No ☐

Have you been or are you currently a party to any legal action against ThanxMe, LLC d/b/a Loclly? Yes ☐ No ☐

I declare, under penalty of perjury under the laws of the State of Georgia, that the information contained in this claim is true and accurate, and that any documents attached are true and accurate copies of the originals. I understand that my claim and the related documents will become a "public record" under state law, and thus can be subject to a public records disclosure request and/or be seen by other people.

Signature Date City and State where signed

Your submission must be postmarked or faxed no later than 5:00 p.m. EST on October 9, 2013. Submissions submitted late will not be processed. Return to the Governor's Office of Consumer Protection to address or fax number on instruction sheet.